



Hi everybody,

We hope you are all keeping well and are enjoying being able to play tennis.

We need to make a change to the booking rules. Up to now members could book any court for any length of time. Initially, when we implemented the system, we decided not to set any restrictions right away but to observe how the system is working and make any needed adjustments as they became necessary. The time for this has come.

1) The most popular time to play is in the evening between 6.00 and 9.00 pm. Consequently we need to restrict the booking to one hour of play during that time to give more players a chance to get onto a court. As of now please book for only one hour during that time frame. All current bookings that have already been done are grandfathered. We shall be monitoring the bookings from now on to ensure the new rules are followed. Please be a good and fair member and abide by this rule to ensure that all your fellow members (as well as yourself) get a chance to play.

2) In addition to the one hour booking limit during the evening hours, we have also shortened the advance booking period for all bookings to three days in advance. We hope that this will reduce no-shows, i.e. where the courts display as being booked on the booking website but players do not show up for their game. Needless to say, this is annoying for those members who would have liked to play but could not book a court because it showed as being booked. The booking system has been adjusted accordingly.

Hopefully the above changes will address the problems currently identified. We'll adjust the procedures as we go along. If you become aware of any problems, please let me know.

Other matters:

a) The current rules issued by the City of Toronto and Public Health regarding tennis are still in place. No changes have been announced.

b) We have contacted the Recreation Centre staff regarding the lights on the courts not working. Hopefully they will be fixed soon. Once the lights are back on, and you are the last players on the courts at night, please switch off the lights as you leave the courts. The switches for both front and back courts are on the wall next to the entrance gate to the practice and back courts.



c) Remember that only members are allowed to play, so make sure that the partner you play with is a member.

Stay well and enjoy your tennis games.

Regards,
Renate
President